

TECHNOLOGY CENTER

IT Staffing & Training since 1995

770-409-9334

"...when times get tough, train with an IT Staffing company."



HELP DESK CERTIFICATIONS



Help Desk Analyst

HDI Help Desk Analyst Certification ensures its recipients have:

- Tools and techniques needed to excel as an analyst
- Knowledge of internationally recognized guidelines and standards
- Outstanding customer service skills
- Ability to manage, meet and maintain service levels
- Process management implementation skills

HDI Courses Available in Spanish



Customer Support Specialist

HDI Customer Support Specialist Certification ensures its recipients have:

- Mastered the roles and responsibilities of a customer support specialist
- Developed an understanding of the call center environment
- Developed the skills and competencies required to succeed as a customer support specialist

E-Learning Available for Both Courses

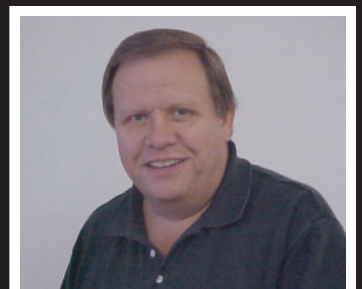
Microsoft Certified Desktop Support Technician

The Microsoft Certified Desktop Support Technician (MCDST) certification will get you started in your IT career by ensuring you have the skills to successfully troubleshoot desktop environments running on the Microsoft Windows® operating system.



CALL NOW!!
One-on-One Seminars

FINANCING AVAILABLE*



"... the instructors were very patient during hands on labs and the staffing services set up several interviews. Thanks to TCI, now I work less and make more money."

*Minimum Down Payment May Be Applicable

In addition to choosing from our wide variety of programs, we are an IT Staffing company (see www.naccb-ga.org) and can genuinely help with **Resume Updates & Placement!**

PASSPORT PROGRAM

Take any courses or programs we offer for **six full months for one low price.**

www.TechnologyCenterInc.com

Norcross 770-409-9334

Veterans Admin. - GI Bill Approved
WIA & VOC Rehab Approved
Free Interviewing Skills & Resume Workshops



Member of NACCB Georgia Chapter
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Learning Solutions

